

# Persona IQ<sup>®</sup>

THE SMART KNEE<sup>™</sup>

## **CANARY canturio<sup>®</sup> Tibial Extension with CHIRP<sup>®</sup> System Setting Up Your Home Base Station Quick Start Guide**

Read this guide carefully. For full system instructions, pre-cautions and warnings refer to the Patient Manual which can be found here: <https://canarymedical.com/patients/patient-documents/>. If you have additional questions after reading this manual, contact your doctor.

# Setting Up Your CHIRP® Home Base Station

## CANARY canturio® Tibial Extension with CHIRP System

Make sure your package contains the items shown below. The Home Base Station may be operated between 5° C and 40° C (41-104° F).

You must have a computer with at least one USB connection port as shown below.



You must also have the following:

- Windows 10 or Windows 11
- For Macs: OS 10.15 or higher
- A wireless Internet connection
- Minimum Browser Requirements:
  - Microsoft Edge: 42.17134.1.0
  - Chrome: 71.0.3578.80
- Either a Canary™ Username and Password OR a mymobility® Username and Password
- Your home Wi-Fi Network Name (SSID) and Wi-Fi Password



**USB connection port on the side of your computer**

1. Use the USB Cable to connect the Home Base Station to your computer as shown below.



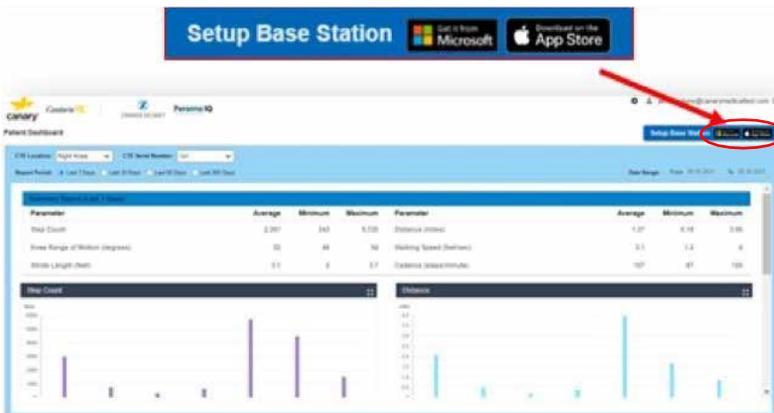
**NOTE:** Apple laptops from 2018 and later do not have USB-A ports. In order to use the USB cable that was provided for use with the Base Station, you need a USB-C adapter.

**PRE-CAUTION:** Do not place your Home Base Station in direct sunlight.

**CAUTION:** Do not place your Home Base Station directly on or close to a heater which may cause electronics to overheat.

**If you do NOT have a Zimmer Biomet mymobility username and password, skip to the “Steps for Users with Canary Medical accounts” section.**

2. Steps for users with **mymobility**® accounts:
  - a. On your computer, go to the mymobility website: <https://patient.zbmymobilitysolutions.com/> .
  - b. Login in to mymobility using your mymobility username and password.
  - c. Navigate to your homepage task list and select Set Up Persona IQ® Account.
  - d. Complete your Persona IQ® profile tasks.
  - e. Review and complete your Base Station Pre-Check.
  - f. Select the Home Base Station Set Up task.
  - g. Navigate to the Home Base Station Application links to download the software to set up your Home Base Station.
  - h. Click either the Microsoft Store (for Windows devices) or App Store (for MacOS devices) and **skip to step 4.**
  
3. Steps for users with **Canary Medical accounts:**
  - a. On your computer, go to the Canary Medical Website (canarymedical.com).
  - b. Select the “Login” button on the top right of the screen.
  - c. The Canary™ Patient Portal Login screen will appear.
  - d. Log in using your Canary Medical Username and Password.
  - e. Click either the Microsoft Store (for Windows devices) or App Store (for MacOS devices) as circled in the screenshot example below.



4. Follow installation instructions for your device.

### **Microsoft Store Users**

- a. Clicking on the Microsoft button takes you to the BSST App in the Microsoft Store. Click “Get” to download the free Base Station Setup Tool (BSST) App.
- b. Click “Open Microsoft Store.”
- c. Click “Get” again to begin the download.
- d. Click “Install.”
- e. You will see that the Base Station Setup Tool is downloading on the screen.
- f. When the download is finished, click “Launch.”
- g. The first time you launch the BSST App, you will be asked to install a FTDI driver as shown in the screenshot example below. Click “Ok” to install the driver and “Ok” to make changes to your computer.

**NOTE:** You need administrative privileges on your computer to allow the BSST App to install the driver.



If the installation fails, please contact [SmartKneeSupport@zimmerbiomet.com](mailto:SmartKneeSupport@zimmerbiomet.com) or call 844-799-8208.

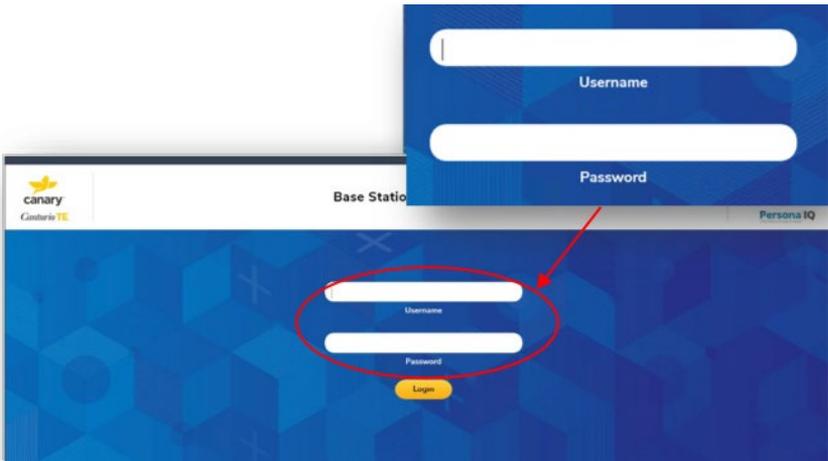
### **Mac App Store Users**

- a. Clicking on the App Store button takes you to the BSST App in the Mac App Store Preview.
- b. If a dialog box to open the Mac App Store does not automatically appear, click on the “View in Mac App Store” link. You will receive a prompt to open the Mac App Store.
- c. Open the Mac App Store.
- d. You will be asked to sign in if you are not already logged in. Enter your Apple username and password to continue the download.
- e. Click “Get” and then click “Install App” to download the free Base Station Setup Tool App.
- f. You will see a screen showing that the Base Station Setup Tool is downloading.
- g. When the download is finished, click “Open.”

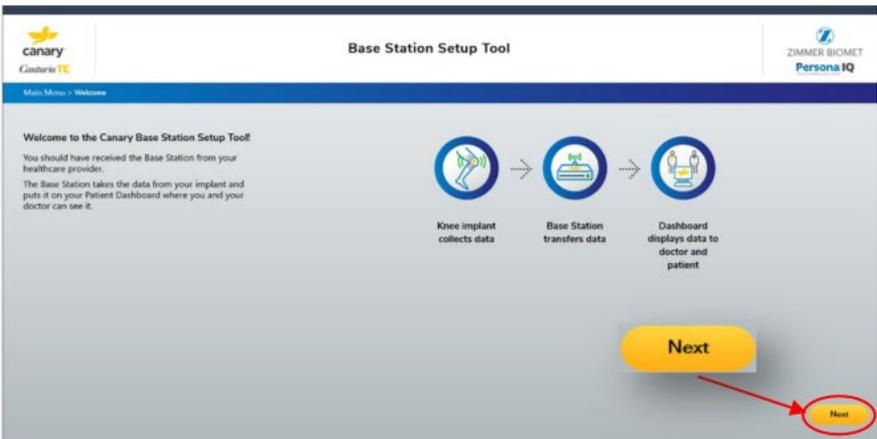
If the installation fails, please contact

**SmartKneeSupport@zimmerbiomet.com** or **call 844-799-8208**.

5. You will see the Base Station Setup Tool login screen:
  - a. If you are a mymobility user, enter your mymobility username and password.
  - b. If you are a Canary user, enter your Canary Medical username and password.

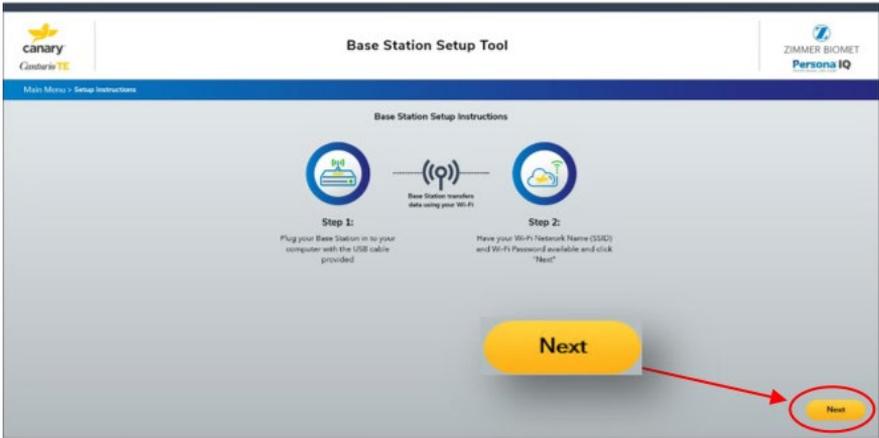


6. You will see the following screen. Read the information and click “Next.”

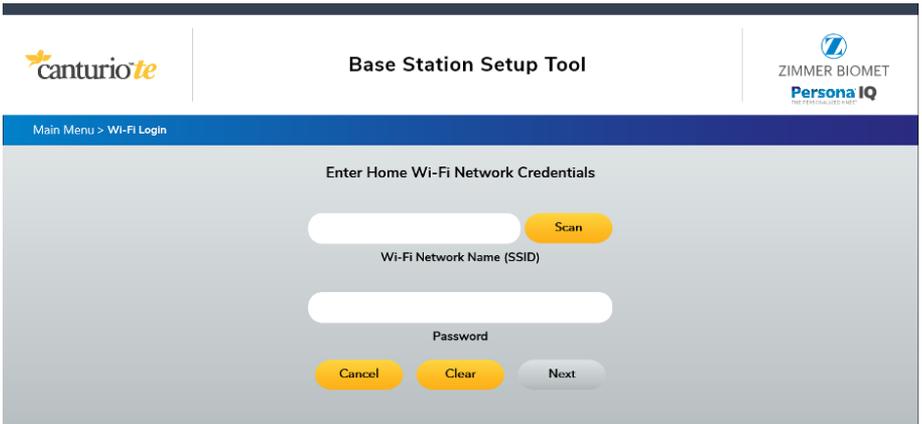


**NOTE:** If you are not able to see the button to proceed to the following screen, scroll to the bottom of the screen.

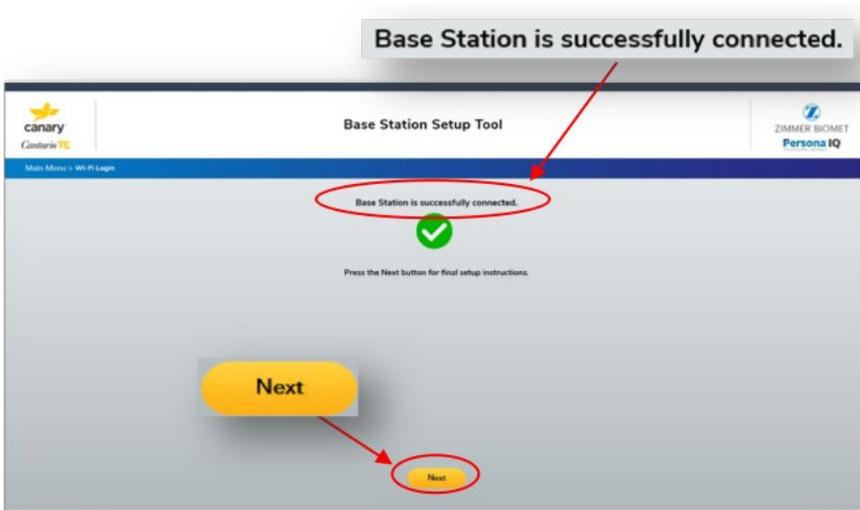
7. You will see the following screen. Read the directions and ensure you have connected your equipment correctly. Click “Next.”



8. Enter your home Wi-Fi Network Name (SSID) and Wi-Fi Password and click “Next” as shown in the screenshot example below. Alternatively, you may click the “Scan” button to choose from a list of nearby Wi-Fi networks detected by your system. If you choose to do so and select a network from the list, the SSID box will be pre-filled for you, and you can enter the Wi-Fi Password and proceed.



9. When you see the screen below, your Base Station is successfully connected. Click “Next.”

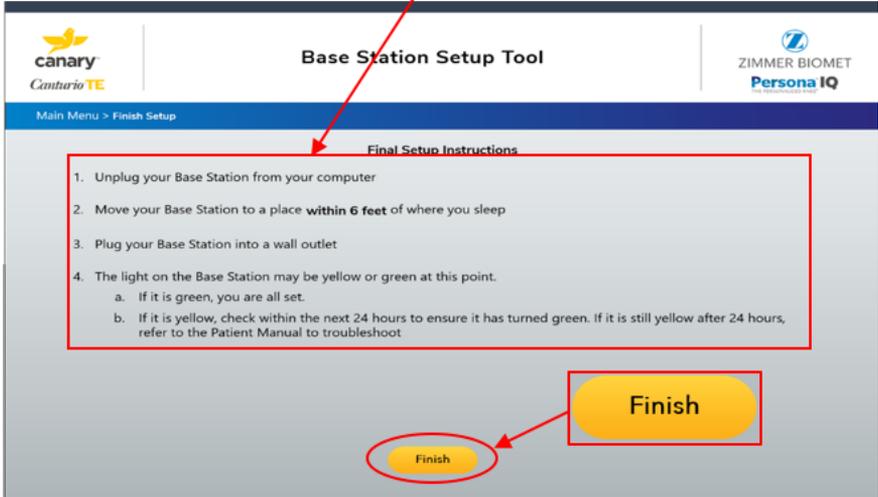


10. When you see the “Final Setup Instructions” as shown in the screenshot example on the following page, disconnect the USB end of the Cable from your computer. Leave the other end plugged into the Base Station.

Follow the instructions on the screen. If you need help, the pictures on the following pages show you how to make the connections described on the screen.

When you have completed all the steps, click “Finish” as shown on the screenshot example on the following page. You’re all set!

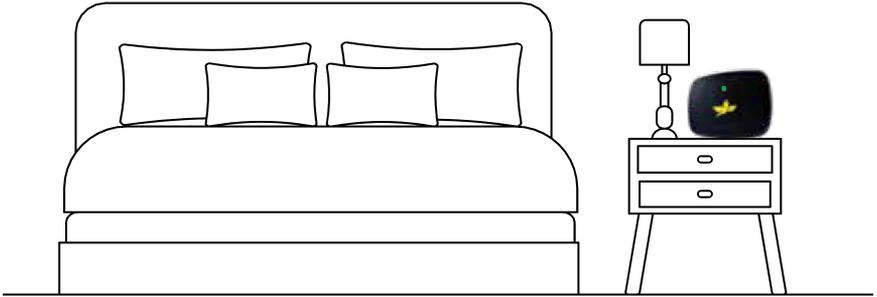
1. Unplug your Base Station from your computer
2. Move your Base Station to a place **within 6 feet** of where you sleep
3. Plug your Base Station into a wall outlet
4. The light on the Base Station may be yellow or green at this point.
  - a. If it is green, you are all set.
  - b. If it is yellow, check within the next 24 hours to ensure it has turned green. If it is still yellow after 24 hours, refer to the Patient Manual to troubleshoot



This photo shows how to plug the USB end of the Cable into the Wall Plug Adapter.



Move the Home Base Station, connected to Cable and Wall Plug Adaptor, to a location **within 6 feet of your sleeping area** and **plug it into a wall outlet**.



The light on the front of the Home Base Station will be yellow as it establishes the connection with your Wi-Fi and the Canary Medical website and will turn to a solid green when it is successfully connected.

## Operating Your Home Base Station

Make sure your Home Base Station is correctly located in its permanent location within 6 feet of your typical sleep location, plugged in to a wall outlet, and connected to your home Internet system. That's all you need to do.

Your CHIRP system with Home Base Station will operate automatically without further input from you.

After your surgery, your system will collect, store, and transmit information from your implant. Your doctor will be able to view information about your activity levels, and so will you. If you are a mymobility user, you can access your information in mymobility. If you are a Canary Medical website user, you can go to your Patient Dashboard on the Canary Medical website.

**NOTE:** If you change your wireless Internet connection, for example, if you move or change Internet providers, you will need to re-do the Base Station Setup steps in this section.



**To learn more about Persona IQ®,  
email [SmartKneeSupport@zimmerbiomet.com](mailto:SmartKneeSupport@zimmerbiomet.com)  
or call 844-799-8208.**

Jane Canturio is an imaginary patient with a fabricated surname.

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Not all patients are candidates for this product and/or procedure. Only a medical professional can determine the treatment appropriate for your specific condition. Appropriate post-operative activities and restrictions will differ from patient to patient. Talk to your surgeon about whether joint replacement is right for you and the risks of the procedure, including the risk of implant wear, infection, loosening, breakage or failure, any of which could require additional surgery.

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