

Market Access



Market Access provides a number of resources to answer questions about coverage, coding and payment for Zimmer Biomet products and procedures, as well as understanding the “business side” of musculoskeletal care.

The overall goal of the Market Access team is to minimize economic barriers, facilitate patient access and to help ensure that every health economic and reimbursement challenge becomes an opportunity. This includes team members who are available to meet directly with customers.

- Product-specific reimbursement guides
- Information available online and via telephone for coding questions, prior authorization requests and claims denials
- Web-based resources
- Up-to-date information on CMS guidelines and program rulings
- Economic models
- Health policy and payer advocacy

Zimmer Biomet Reimbursement Hotline

You have questions? We have answers!

The Zimmer Biomet Reimbursement Hotline is staffed by certified coders and other reimbursement professionals to answer questions about coding, insurance policies, coverage, denials and payment for all Zimmer Biomet technologies.

The service is available Monday through Friday from 8:00 a.m. until 5:00 p.m. Eastern time. It is quick, easy and informative.

866-946-0444

reimbursement@zimmerbiomet.com



ZIMMER BIOMET
Your progress. Our promise.®

Zimmer Biomet Reimbursement Website

A central repository for key information on coding, coverage and payment for Zimmer Biomet technologies

Includes:

- Easy-to-use coding reference sheets
- ICD-10-PCS and CPT® codes
- Gel-One® or VISCO-3™ Solutions portal link
- Access-to-Care information

www.zimmerbiomet.com/reimbursement

Access-To-Care

The Access-To-Care team is available to assist surgeons and their office staff with prior authorization and denial management for Zimmer Biomet's juvenile cartilage repair product, DeNovo® NT Graft and Bone Healing products.

- Assists the surgeon (with appropriate authorization) in obtaining prior authorization and claim denial support.
- Assists the surgeon by facilitating claim appeals
- Provides supportive peer-reviewed literature and product information

866-946-0444, Option 3

Gel-One® and VISCO-3™ Solutions and Pharmacy Support

A quick and easy online portal specific to Gel-One® and VISCO-3™ for customers to submit prescriptions and/or request insurance verification. The Gel-One and VISCO-3 Solutions team provides insurance benefit investigations, patient referral status and prior authorization support.

- Buy & Bill or Specialty Pharmacy
- Customers can view status of requests in real time

855-200-2760

(FAX) 855-200-2761

www.gelonesolutions.com

www.visco3solutions.com

For more information, please contact the Zimmer Biomet Reimbursement Hotline at **866-946-0444** or reimbursement@zimmerbiomet.com

The health care provider has sole responsibility for determining the medical necessity and appropriate billing for all Zimmer Biomet products and therapies. Gel-One® is a trademark of Seikagaku Corporation. VISCO-3™ Sodium Hyaluronate is a trademark of Seikagaku Corporation.
©2018 Zimmer Biomet



ZIMMER BIOMET
Your progress. Our promise.®

0214.2-US-en-REV0318

