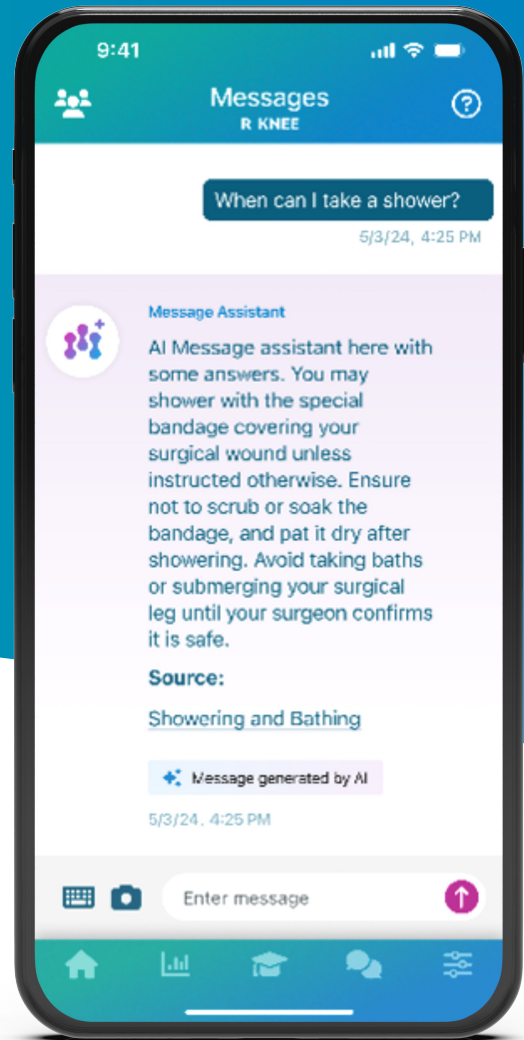


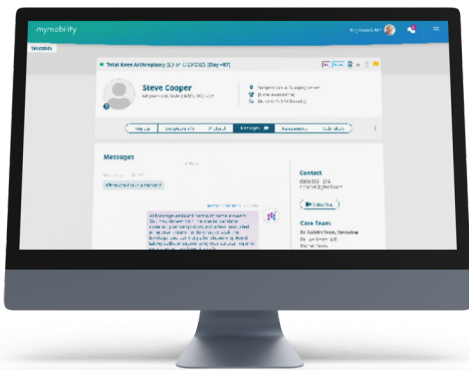
AI Messaging Assistant

Delivers patient education and support, reducing care team burden while streamlining responses with intelligent messaging support.



This feature enables care teams to:

- Automatically address straightforward patient questions with AI-powered response tied to your existing education and care plan information
- Review conversation transcripts for visibility to patient inquiries and intervene if follow-up is requested by the patient
- Prioritize time and attention toward complex or urgent patient needs

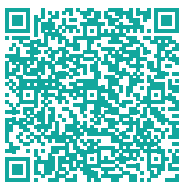


How it works:

In addition to the secure two-way messaging feature, the AI Messaging Assistant reviews incoming patient messages and provides an automated response with your pre-determined education content. The AI Messaging Assistant will only provide an answer if there is correlating content. If patients do not find the answer or still need additional assistance, the message is escalated for care team follow-up. Resolved messages do not generate alerts, helping to reduce inbox volume.

The AI Messaging Assistant is intended to:

- Save time and reduce burnout by automatically addressing common inquiries
- Provide patients with extended support through around-the-clock assistance. Fast, accurate answers to common recovery questions directly from the app.



Scan here
to learn more or
request a demo

This material is intended for healthcare professionals. Distribution to any other recipient is prohibited. Zimmer Biomet does not practice medicine.

For indications, contraindications, warnings, precautions, potential adverse effects and patient counseling information, see the package insert or contact your local representative; visit www.zimmerbiomet.com for additional product information.

Patients must have Internet access and a text-capable mobile device or a compatible smartphone to use mymobility; not all smartphone app features are available with web-based version. Not all patients are candidates for the use of this product and surgeons should evaluate individually to determine which patients are appropriate for remote care. All names used in the mymobility app examples are fictitious. No identification with actual patients or health care professionals is intended or should be inferred. Apple, Apple Watch and iPhone are registered trademarks of Apple, Inc. Google, Android and ArCore are trademarks of Google, LLC. ©2026 Zimmer Biomet 5685.1-US-en-Issue Date-2026-03

mymobility[®]
by ZIMMER BIOMET



Legal Manufacturer
Zimmer U.S., Inc. Connected Health
601 5th St NW, Suite 200
Grand Rapids, MI, 46504 USA